

## Setting Up a New Account

To set up an account with AT&T WorldNet Service, you'll need to provide your name, address, phone number, and credit card information.

To finish setting up your account, you need to know the manufacturer name and model of your modem. You also need to know the following information about your modem's phone line:

- What's the phone number?
- Does the line have Call Waiting? If so, how do you disable it? Check your phone bill or the phone book, or call the local phone company.
- Does the line use Tone or Pulse dialing? Most phone systems use Tone, but some older systems use Pulse. If you're not sure, call your local phone company.
- Do you have to dial a special number or character (such as 9) to get an outside line?

When you have all of the information ready, click **Next** to continue.

## **Personal Information**

**Name:** Type your name exactly as it appears on your credit card.

**Company:** If you have purchased AT&T WorldNet Service for a business or for a home business, type the company name.

**Address:** Type the address that your monthly credit card statement is mailed to (this is your credit card billing address).

**City, State, ZIP/Postal Code:** Type the city, state (or province), and ZIP code (or postal code) for your credit card billing address.

## Personal Information

By filling in the user information card, you provide information that helps AT&T WorldNet Service develop products and services that meet your needs. When you're done with the user information card, you'll immediately continue with the Account Setup Wizard.

Whether or not you fill out the user information card, you will be connected automatically with AT&T WorldNet Service at the end of the Account Setup Wizard to complete your registration.

Click the checkbox next to the statement that describes how you want to continue. Then click **Next**.

## User Information Card

AT&T WorldNet Service uses the information you provide here to help us develop the products and services you want.

When you're done, click **Next** to continue.

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## **Billing Information**

**Name on card:** Type your name exactly as it appears on your credit card.

**Type of card:** Choose the type of card to which you want to bill service charges. You can use VISA, Master Card, or American Express.

**Card number:** Type the card number as it appears on the card.

**Expiration date:** Type the expiration date that appears on the card.

Click **Next** to continue.

## Modem Information

In order to configure your computer properly for connecting with AT&T WorldNet Service, you must provide some information about the modem you're using. Take a minute now to write down the manufacturer's name and the modem's model number.

### Modem checklist

- If you're using an external modem, make sure that the cables are connected, and that the modem is turned on.
- If you're using an internal modem, make sure that it has been properly installed and configured according the manufacturer's instructions.
- If you haven't already installed your modem, you must do so now. Click **Cancel** to exit the Account Setup Wizard. Install your modem, and make sure it is connected and turned on.

### Installing a modem

You must install your modem in Windows 95 before you can use it to connect to the Internet. To install a modem, you'll need your Windows 95 diskettes or CD. Follow these steps:

- 1 Physically install your modem according to the manufacturer's directions.
- 2 Start (or restart) your computer.
- 3 In Windows 95, click the **Start** button and point to **Settings**.
- 4 Click **Control panel**, and then double-click **Add New Hardware**.
- 5 Follow the directions on your screen.
- 6 When your modem is installed and you know its make and model, start the Account Setup Wizard again.

Click **Next** to continue.



## Modem Information

The modem displayed here is the one that will be used to access AT&T WorldNet Service. If this modem is correct, click **Next** to continue. If it is not correct, you will need to exit from Account Setup by clicking **Cancel**, and then run the Windows 95 Modem Wizard to reconfigure Windows 95 for the appropriate modem.

To run the Modem Wizard, click the **Start** button on the Windows 95 taskbar. Point to **Settings**, and click **Control panel**. Double-click **Modems**, and follow the on-screen instructions.

Once your modem is configured correctly, rerun the Account Setup Wizard by double-clicking on the icon labeled "Double Click to Set Up Account", in the AT&T WorldNet Service folder.

## Modem Information

If you've already installed your modem:

- 1 Choose the name of your modem's manufacturer from the **Manufacturers** list on the left. If you don't see the manufacturer's name, choose **Hayes Compatible**. The Account Setup Wizard can use this choice as its "best guess" to get your modem configured.
- 2 Next, choose the model number for your modem from the **Models** list on the right. If your model number isn't in the list, choose a basic setting for your modem speed.
- 3 Click **Next** to continue.

If you haven't installed your modem, click **Cancel** to exit the Account Setup Wizard. Install your modem, and make sure it is connected and turned on. Then start the Account Setup Wizard again.

## Dialing Information

Because Call Waiting can disrupt modem connections, you need to temporarily disable it when you connect to the Internet. The AT&T WorldNet Service software can handle this for you. When you disconnect from the Internet, Call Waiting is automatically turned back on.

If your modem's phone line has Call Waiting, click the arrow next to **Disable call waiting with**, and select the code your phone company uses to disable Call Waiting. You can enter the code if it doesn't appear in the list. If you don't know the code, look on your phone bill, check the phone book, or call your local phone company.

Next, if you need to dial a number or a special character (such as 9) to get an outside line, enter it here.

Finally, indicate whether your phone system is **Tone** or **Pulse**. Many modern phones have a Tone or Pulse setting on the phone itself. Check your phone's setting, or call your local phone company.

Click **Next** to continue.

## Dialing Information

Enter the area code and phone number of your modem's phone line. Don't include any additional numbers or characters you dial to get an outside line (such as 9). AT&T WorldNet Service needs this phone number so it can provide you with a list of local access points for your area.

Click **Next** to continue.

## **Completing Your Registration**

You have completed the process of setting up your account.

Click **Connect** to send your account setup information to AT&T WorldNet Service. All information is transmitted over a private, secure AT&T connection. All member information is kept strictly confidential by AT&T.

## Exploring the Internet

When you're ready to connect to the Internet, double-click on the icon labeled "AT&T WorldNet Service" on the Windows 95 desktop.

You've completed the Account Setup Wizard. Click **Finish** to exit.

## Setting up Internet Access

The Account Setup Wizard will create a connection to to AT&T WorldNet Service and place a shortcut icon (called a "Dialer" icon) on your Windows 95 desktop. The Dialer icon is also available in the AT&T WorldNet Service folder. You can use the Dialer to dial and connect to AT&T WorldNet Service.

You can name the icon anything you want, but we suggest typing the name "AT&T WorldNet". It will then appear on the Windows 95 desktop as "Shortcut to AT&T WorldNet".

Click **Next** to continue.

## Setting up Internet Access

Account information includes AT&T WorldNet Service, your login name (also called a user ID or user name), and your password.

Modem information includes the manufacturer and model of your modem.

Dialing information includes the following information:

- The number your modem dials to connect to AT&T WorldNet Service.
- Whether your modem's phone line has Call Waiting. If so, you also need to know the code necessary to disable Call Waiting. If you don't know the code, look on your phone bill, check the phone book, or call your local phone company.
- Whether you dial a special character or number (such as 9) to get an outside line.
- Whether the modem's phone line uses Tone or Pulse dialing. Most phone systems use Tone, but some older systems use Pulse. If you're not sure, call your local phone company.

When you have all of this information ready, click **Next** to continue.



## **Account Information**

Type your full name. For business accounts, enter the name of the designated user for the account.

Enter the name of your company.

Click **Next** to continue.

## **Account Information**

Type the login name (also called a user ID or user name) and password you use to connect to AT&T WorldNet Service.

Click **Next** to continue.

## **Account Information**

Type the telephone number your modem dials to connect with AT&T WorldNet Service. Don't include any additional numbers or characters that you dial to get an outside line (such as 9). You'll have a chance to enter them later.

Click **Next** to continue.

## Exploring the Internet

To connect to the Internet later, double-click on the icon labeled “AT&T WorldNet Service” on the Windows 95 desktop.

Click **Finish** to exit the Account Setup Wizard.

## Exploring the Internet

When you click **Connect**, you'll automatically exit the Account Setup Wizard and connect to the Internet.

When you want to connect on your own, double-click on the icon labeled "AT&T WorldNet Service" on the Windows 95 desktop.

## Modem Information

The Modem Wizard detected the modem you're using.

Click **Next** to continue.

## **Modem Information**

Depending on the modem and software you use, the Modem Wizard can usually determine which modem you're using. When you click Next, we'll automatically detect your modem.

If you'd rather choose your modem yourself, click the box next to **Don't detect my modem; I want to select it from a list.**

Click **Next** to continue.

## Modem Information

Now that you've selected your modem, you need to select a communications port to use with it. A communications port is a place where a communications device (such as a phone line) plugs in. A communications device gives the computer information from outside the computer, such as information over the phone line that comes in through a modem.

Most modems are set to communications port COM2. If you don't know which communications port your modem is set to, the easiest way to find out is to ask the person who installed your modem. Or, you can try setting your modem to COM2, and change this setting later if your modem doesn't seem to work.

After you've selected a port, click **Next** to continue.



## **Modem Information**

The Modem Wizard couldn't automatically detect your modem. Before you continue, make sure your modem is connected and turned on.

Then click **Next** to select your modem from a list of modem types.

## **Modem Information**

The Modem Wizard detected that you have a modem, but wasn't able to determine the modem's type. You need to manually select the type of modem you're using. Before you continue, you need to know your modem's manufacturer and its model number.

Click **Next** to select your modem from a list.

## Modem Information

Your modem is set up and you're ready to exit the Modem Wizard. If you want to change any of the modem information you just verified, click **Back** and you'll rerun the Modem Wizard.

Click **Next** to continue setting up your AT&T WorldNet Service account.

## **Modem Information**

The Modem Wizard detected that you have more than one modem installed under Windows 95. AT&T WorldNet Service will be set up with the first modem that was detected, unless you manually select which modem you want to use.

Click **Rerun Modem Wizard** to manually select a modem.

Click **Next** to continue setting up with the first modem that was detected.

## Upgrading Your Connection Files

The AT&T WorldNet registration software has detected that you already have 16-bit Internet software installed on your PC. If this software was used with an AT&T WorldNet Service account, select **Yes**, since you have some dialer connection files on your computer which can be used to configure your new AT&T WorldNet Service software to use your existing account. These connection files will remain in the DIALER subdirectory of your previous AT&T WorldNet Service installation (usually C:\WORLDNET\DIALER), and your previous software will not be harmed in any way.

If this previous software is not already configured to access AT&T WorldNet Service, you must select **No**, and proceed to create an AT&T WorldNet Service account before you can access the service.

Select the statement that describes your 16-bit software configuration, and then click **Next** to continue.

## Upgrading Your Connection Files

You've chosen to upgrade your old connection files. Before we can do this, you need to use the Modem Wizard and give us some information about your modem. You need to know the manufacturer and model of your modem, and your modem line's phone number.

When you have this information ready, click **Next** to start the Modem Wizard.

## Upgrading Your Connection Files

Your old connection files have been updated to run under Windows 95.

When you want to connect to the Internet, double-click on the icon labeled "AT&T WorldNet Service" on the Windows 95 desktop.

Click **Next** to continue.

## Setting Up an AT&T WorldNet Service Account

Before you can use AT&T WorldNet Service to access the Internet, you need to have an AT&T WorldNet Service account.

### **If you do not have an account:**

If you do not yet have an account, or if you want to create another account, click **I need to create an account**. When you click **Next**, the Account Setup Wizard will help you create an AT&T WorldNet Service account.

### **If you are upgrading your software:**

If you already have an AT&T WorldNet Service account set up on this PC, and you're upgrading your software to version 2.02 for Windows 95, your existing account information is automatically used to set up the new software. Once the version 2.02 software is installed, just click on the "AT&T WorldNet Service" shortcut on the Windows 95 desktop. Since no further account setup is necessary, click **Cancel** to terminate the Account Setup Wizard.

### **If you have an account on another PC:**

If you already have an AT&T WorldNet Service account set up on another PC, and you want to use that account from this PC, there are several ways to transfer your account information.

**If the other PC has AT&T WorldNet Service software version 1.0**, open the AT&T WorldNet Service program group or folder on that PC, double-click on the "Customer Care Tools" icon, and click on the 'Account Access Tool' button. Follow the instructions from there to create a file of the account information you'll need from that PC. Then select the **I already have an account** option on this PC. When you click **Next**, you'll be asked to enter the information required to setup that same account on this PC.

**If the other PC has AT&T WorldNet Service software version 2.0**, open the AT&T WorldNet Service folder, double-click on the "Troubleshooting Guide" icon. Click on "Table of Contents", and then "How-to", and then "Use your AT&T WorldNet Service account on more than one PC" (about halfway down the list of topics). Follow the instructions from there to create a file of the account information you'll need from that PC. Then select the **I already have an account** option on this PC. When you click **Next**, you'll be asked to enter the information required to setup that same account on this PC.

**If the other PC has AT&T WorldNet Service software version 2.02**, you can use the new Account Tool feature not only to back up and restore account information, but also to move account information from one PC to another. To start the Account Tool, double-click on the Account Tool icon in the AT&T WorldNet Service folder. Run the Account Tool on the PC that already has the AT&T WorldNet account, and do a "Backup" to a diskette. Then make sure that the AT&T WorldNet Service software is already installed on the second PC (along with a modem and Windows 95 Dial-Up Networking). Run the Account Tool on the second PC, and do a "Restore" from the floppy containing the backup file. For more details, click the "Help" button on Account Tool.



## Setting Up AT&T WorldNet Service Access

If you already have an AT&T WorldNet Service account, you'll need to provide the following information. Make sure you have it ready before you click **Next** to continue.

- Your login name (also called a user ID or user name) and your password.
- The phone number your modem dials to access AT&T WorldNet Service.
- Domain Name System (DNS) server number. This is a four-part number separated by dots (for example, 123.45.67.89).
- News (NNTP) server name or address. Enter netnews.worldnet.att.net.
- Mail (SMTP and POP) server names or addresses. Enter mailhost.worldnet.att.net for the SMTP server, and enter postoffice.worldnet.att.net for the POP server.

If you don't have all of the information listed here, call AT&T WorldNet Customer Service.

When you have all of this information, click **Next** to continue.

## **Account Information**

Carefully enter your login name and password. AT&T WorldNet Service will use this information to connect you automatically to the service.

Click **Next** to continue.

## **Account Information**

Enter your E-mail name and password.

Click **Next** to continue.

## **Account Information**

Enter the IP address of the AT&T WorldNet Service Domain Name System (DNS) server. Optionally, you can enter a secondary DNS to use when the first DNS is busy. If you don't know these addresses, contact AT&T WorldNet Customer Service.

Enter worldnet.att.net for the domain name.

Click **Next** to continue.

## Account Information

AT&T WorldNet Service uses specific servers for mail and newsgroups. You need to provide the following:

- POP and SMTP servers bring in and send out your E-mail. The correct name for the POP server is postoffice.worldnet.att.net and the correct name for the SMTP server is mailhost.worldnet.att.net
- News (NNTP) server address. The correct address is netnews.worldnet.att.net

You can also edit this information using the **Options** menu in the AT&T WorldNet Service software.

For more information, see "Choosing the screen look" and Chapter 7, "Preferences Panels," in the *Netscape Navigator Handbook*.

